NorthLakes COMMUNITY CLINIC

2021

Year-End Review Newsletter

Here We Grow Again!
Here We Grow Again...

It has been quite the ride since 2020! Despite the many challenges still present in 2021, we held on tightly to the core of our mission in responding to the health care needs of our communities with an integrated array of quality services and actively removing barriers to wellness. As we approach the end of 2021, read on for a recap of our year.

Our Services

1) Ashland
2) Birchwood
3) Hayward
4) Hurley
5) Iron River
6) Lakewood
7) Minong
8) Oconto
9) Park Falls
10) Turtle Lake
11) Washburn
12) White Lake
Expandin’ in Places Where We’re Known

All Under One Roof

In 2021, we finally were able to bring all of our services in Ashland and Hayward under one roof (technically, two roofs)! And there are other expansions and moves designed to increase access for everyone who needs integrated primary health care services. Read on!

Bigger is Better

But wait, there's more! Yup, another move into another new building! We moved into the former Forward Bank building in Park Falls. It gives us much more space to expand and meet the needs in Price County. At this clinic, we offer Behavioral Health (virtually), Chiropractic, as well as Health and Wellness Supports services.

Medical in Hurley

We are committed to Hurley, WI. We expanded our clinic and added Medical Services, joining Dental, Chiropractic, Behavioral Health and Health & Wellness Supports programs. The most recent remodel at 115 5th Avenue North was a 1,000 square foot addition that includes two exam rooms and a laboratory.

Excitement in Turtle Lake

In September, we broke ground on a 4,600 square foot expansion in Turtle Lake. The addition was needed to accommodate for the anticipated 11,000+ visits in 2021. This includes more space for Dental, Behavioral Health, Recovery, Chiropractic, and our Health and Wellness Supports programs.

We joined the Turtle Lake Community in 2015. In 2018, NorthLakes expanded into our current building on Swede Avenue to be able to offer more services. And now... here we grow again.
Helping Our Communities Grow

We are often asked about our Health and Wellness Supports. These programs are staffed by our Community Health Workers, Peer Support Specialists, and Patient Financial Advocates. These forward-facing public health workers have a deep understanding of the communities they serve. They act as a liaison/link/intermediary between health and social services and the community to facilitate access to services and improve the client’s and families' wellness. The Patient Financial Advocates work with patients to determine eligibility for reduced fee services and enrollment in state assistance programs. From January through November 1st, our eight Community Health Workers partnered with over 1,534 patients to create a new tomorrow. Our two Peer Support Specialists worked with 173 patients sharing experience, strength, hope and other resources.

Community Health Workers distribute beautiful, fresh, organic produce through our Farm to Patient Community Supported Agriculture (CSA) boxes.

Social distancing continues to alter how we gather. During a time that we need friendships and connections, we did our best to be safe and intentional about reconnecting. At times due to surges in COVID-19, even in the outdoor summer months, we chose to remain physically but not socially distant from our neighbors. We held a few community gatherings that felt like homecomings, we have missed seeing our NorthLakes friends.

**Fast Facts About Our CHWs**

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>530</td>
<td>Number of people with health insurance (includes Medicaid and Marketplace assistance and enrollment) who our CHWs supported</td>
</tr>
<tr>
<td>60</td>
<td>Number of people who our CHWs helped enroll in the ACA Marketplace</td>
</tr>
<tr>
<td>185</td>
<td>Number of people who our CHWs assisted with the ACA Marketplace</td>
</tr>
<tr>
<td>285</td>
<td>Number of people who our CHWs helped assist with Medicaid</td>
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*Data reflects 01/01/21-11/01/21.*

**Photos from Our Events & Programs**

Want to know when our events are happening? Follow or like Friends of NorthLakes Community Clinic Facebook page.
Here we grow again and hopefully with you at our side.

NorthLakes continues to invest in its core mission of response to health care needs and access to health care for everyone. Honestly, it had its challenges with lack of supplies, workforce, and the high cost of building materials. However, we needed to do our part to keep up with the region’s high demands for affordable health care.

We need allies in our other program investments to keep our mission alive. We are always grateful for donations that allow us to invest and expand our efforts to address the deep human challenges and barriers to wellness that remain our calling.

We understand that all households may not be able to give. Some of you have given generously already. We are so grateful. If you would like to donate, please find the attached envelope or feel free to give online at www.nlccwi.org/donate.

If you want to give us your time and energy, we need volunteer friends to help at our events and fundraising efforts. Please email mrekemeyer@nlccwi.org. We have some COVID-19 safe events coming up in 2022. We welcome your help.

Lastly happy holidays, we wish you peace, joy, and health today and always.

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Scan or visit the link below to donate today.

www.nlccwi.org/donate
Here we grow again!